

Laminated Glass Limited Warranty

1. Warranty Coverage

Hardware Solutions LLC warrants its Laminated Glass products to be free from defects in materials and workmanship under everyday use and service, subject to the terms and conditions set forth below.

2. Warranty Period

- EVA Interlayer: 15 years from the date of purchase.
- ABAR Interlayer: 10 Years from the date of purchase.
- PVB Interlayer: 5 years from the date of purchase.
- SentryGlas Interlayer: 10 years from the date of purchase.

3. Scope of Warranty

This warranty covers the following:

- Delamination of the interlayer.
- Significant visual obstruction due to material failure.

4. Exclusions

This warranty does not cover:

- Damage caused by improper installation, handling, or maintenance.
- Damage from accidents, misuse, abuse, improper cleaning, standing water, or other liquids.
- Damage due to external factors such as fire, flood, or other natural disasters.
- Normal wear and tear, including but not limited to scratches, abrasions, or other surface damage.
- Glass breakage or fractured.
- Units exposed to temperatures below -4° Fahrenheit or above 140° Fahrenheit.
- Laminated units using PVB interlayers that are not captured on all four sides.
- Product failures due to heat being trapped on the glass surface caused by materials such as paint, paper, or reflective-type covers or films.

5. Eligibility

This warranty is valid only for customers who purchase the Laminated Glass products directly from Hardware Solutions LLC, and to no other person or entity.

6. Claim Procedure



1690 W Frontage Rd, Chula Vista, CA 91911
Phone: 619-737-9999 | Fax: 619-271-2222
info@glahs.com

To make a warranty claim, the customer must:

- Notify Hardware Solutions LLC in writing within 30 days of discovering the defect.
- Provide proof of purchase and details of the defect.
- Allow Hardware Solutions LLC or its authorized representative to inspect the product.

7. Remedies

If a defect covered by this warranty is confirmed, Hardware Solutions LLC will, at its discretion:

- Repair the defective product (or)
- Replace the defective product with a new product (or)
- Refund the original purchase price of the defective product.

8. Limitation of Liability

Hardware Solutions LLC liability under this warranty is limited to repairing, replacing, or refunding the defective product. In no event shall Hardware Solutions LLC be liable for any commercial loss, indirect, incidental, or consequential damages, or for costs of removal or installation, including labor costs of the product, defective or otherwise.

9. Care and Maintenance

Taking care of your laminated glass is straightforward:

- Clean it with a soft, lint-free cloth and warm, soapy water.
- Steer clear of abrasive cleaners.
- For stubborn spots, use a soft, lint-free cloth with denatured alcohol.
- Avoid sudden impacts on the surface and extreme temperature changes, which can cause the glass to crack or break.

Using incompatible products during fabrication, installation, or cleaning will void the warranty.

10. Disclaimer

This warranty is in lieu of all other express or implied warranties. Hardware Solutions LLC makes no warranty as to the suitability of the laminated unit(s) for any application. If a unit is replaced, the warranty thereon will extend to the balance of the original warranty period. Due to the nature of the SentryGlas and ABAR interlayers, they cannot be trimmed post-lamination. If customers request post-fabrication on these products, they will not be covered under this warranty.

11. Governing Law

This warranty shall be governed by and construed in accordance with the laws of California.



1690 W Frontage Rd, Chula Vista, CA 91911
Phone: 619-737-9999 | Fax: 619-271-2222
info@glahs.com

12. Contact Information

For warranty service or more information, please contact:

Hardware Solutions LLC
690 W Frontage Rd, Chula Vista, CA 91911
Phone: 619-737-9999
Fax: 619-271-2222
info@glahs.com